

GNWMP Spring Newsletter 2024



Practice Updates

Steroid injections – patients can book in for these at the practice with specific doctors. Each injection must be 4 months apart no sooner if you require more than 1.

Travel vaccinations – we are now only offering NHS Vaccines use Fit for Travel to know what you need <u>https://www.fitfortravel.nhs.uk/destinations</u>

Joining us since January this year are: Advanced Clinical Practitioner James Fawdon Advanced Clinical Practitioner Gemma Bannister Health Care Assistant Shirley Riley Trainee Dispenser Lydia Phillips Reception Administrators Katie, Amy, Maisie & Ivy Senior Administrator Alicia

We are currently recruiting for a Reception Administrator, see Indeed for the vacancy.

Dr Nizam Nazeer has completed his GP training & has moved on as a fully qualified GP – we wish him all the best for the future.

Dr Azeez Okusaga is due to finish his GP training in August.

Appointment System

Due to NHS England guidance, GP appointments are now bookable up to two weeks in advance.

Please look at our website for further details (news & appointment section)

www.gnwmp.co.uk

Family & Friends Test (FFT) Feedback - 94% rated us Very Good or Good Ratings and reviews - Greens Norton & Weedon Medical Practice - NHS (www.nhs.uk)

New Role Safeguarding Care Coordinator – Amber Boyson

Our Safeguarding Care Coordinator Amber has worked at GNWMP for over six years but has recently taken over this new role & also producing this newsletter.

Amber is monitoring Safeguarding, Frailty, Palliative and all our vulnerable patients. We have a team of Social Prescribers (Age well) whom she talks to frequently and refers patients to talk about social problems & support patients. Amber arranges meetings with professionals to discuss individuals should they need ongoing support.

Amber has recently started our surgery Instagram page aimed at young people to be more involved with their own health.

https://www.instagram.com/gnwmp57?igsh=MT gzeDQ2cDdmZXdieA==.

We are currently working through our 13–15-yearold age group, ensuring we are following strict GDPR & consent procedures. At 13 proxy access for patients stop & patients are more involved in making decisions about their care. At 16 they take full ownership of their care, although we do understand they may parent involvement & can have direct online access to the NHS App & SystmOnline. You may receive a letter asking for up to date contact details as this is critical in our job to reach you.



Social Media

We are now on Instagram, targeted towards teens, young adults & their parents although all welcome to follow!

Also, Facebook: Greens Norton & Weedon Medical Practice

@GNWMP57



Dispensary Update

Greens Norton Dispensary changed to a new system from the 14^{th of} February, avoiding delays in finding prescriptions, patients will also receive a text message once your prescription is ready. This has initially started at Greens Norton & will move across to our Weedon site in due course.

Please be mindful of overordering & not collecting. The picture below (left) are items from January that were ordered but never collected from our Weedon Dispensary. Please do not order if you are not going to collect as this wastes staff time preparing these medications & taking up room on the shelves.

Dispensary Opening Times:

0800-1830 hrs every day 1300-1400 hrs closed for lunch 1000-1230 hrs – telephone lines are open

Please use the NHS App or SystmOnline (to be set up please attend the surgery with some photo ID) to order your prescription request.

We **<u>do not</u>** take repeat requests over the telephone unless you are 80+



The Pharmacy First Service was launched by the Government recently. This enables Pharmacists to offer expert advice and provide medicines for 7 common conditions as below:

Earache Impetigo Infected Insect Bites Shingles Sinusitis Sore throats Uncomplicated UTI's in women under 65

For these conditions Pharmacies who have signed up to the scheme will see you and determine whether you need medication, and they will refer you back to the GP if they cannot help you. Not all pharmacies are quite as ready as others so be prepared to be turned to another one.

> We encourage you to #ThinkPharmacyFirst



HOME VISITS

If you are housebound and unable to attend the practice but require medical attention, please contact reception before 1030 hrs each day to either book a telephone consultation or a home visit. You will be visited by a member of our duty team which could be a GP or Advance Clinical Practitioner.

ENHANCED ACCESS

We offer enhanced access appointments at both sites. These clinics are held every Tuesday 1830-2000 at either Greens Norton or Weedon & every other Saturday 0830-13:00 at Weedon Surgery. These are for pre-booked appointments only. Our telephone lines will not be open during this time, if you wish to cancel your appointment, please call within our usual opening hours.

BANK HOLIDAY OPENING HOURS

Bank Holiday 29th March	CLOSED
Bank Holiday 1st April	CLOSED
Bank Holiday 6th May	CLOSED
Bank Holiday 27th May	CLOSED

SURGERY CLOSURE FOR STAFF TRAINING

Greens Norton & Weedon Medical Practice close once a month on a Wednesday afternoon from 1230 hrs for protected staff training & reopen as normal at 0800 hrs following day. The dates we are closing in Spring 2023 can be found below:

Wednesday 8th May Wednesday 12th June Wednesday 10th July Wednesday 21st August Wednesday 11th September Wednesday 9th October Wednesday 12th November Wednesday 4th December

When the practice is closed, please #ThinkPharmacyFirst or #ThinkNHS111

For patients over 5 years, you can contact NHS 111 online at 111.nhs.uk, for anybody under 5, please telephone NHS 111

We hope you have found this newsletter informative. If you would like us to feature anything in our next newsletter then please make contact with Amber via email at gnwmpadmin@nhs.net

